

Campus Drive by



On the **20th Nov 2015**

Sutherland Global Services is one of the Global leaders in the Integrated BPO space. Headquartered in Rochester, N.Y., Sutherland was established in 1986 and is one of the world’s largest independent Integrated BPO companies employing over 45,000 + professionals and has nearly 60 global delivery centers in the United States, Australia, Brazil, Bulgaria, Canada, China, Colombia, Egypt, Estonia, India, Jamaica, Malaysia, Mexico, Morocco, the Philippines, Slovakia, Sweden, the United Arab Emirates, and the United Kingdom. We provide our integrated BPO services to clients in industries including technology, telecommunications, financial services, insurance, government, travel, retail, and healthcare.

Pre-requisites

Technical Support Consultants - Voice and Non voice
Graduates / Three year Diploma Holder
Basic knowledge in Hardware, Operating Systems and Networking; Aptitude for troubleshooting Desktops / Palmtops / Laptops.....
Customer Service Consultants – Voice and Non Voice
Graduates / Diploma Holders with good customer service skills.

Excellent spoken and written English communication skills and willingness to work in shifts are essential pre-requisite for the job.

Work Location	Chennai/ Hyderabad/Cochin/Mumbai
Salary	11K - 17K (Fresher’s)
Accommodation	15 days of free accommodation will be provided by Sutherland Global Services
Travel	One way 3 tier A/c train ticket will be provided for outstation candidates

Interview process

Presentation	A presentation on Sutherland Global Services - 40 to 45 mins
Initial Screening	ID / one on one conversation in batches of 20 - 25 students - approx 45 mins per batch
Communication Assessment	One on one for those who cleared initial screening - 7 to 10 mins per candidate
HR Interview	for candidates who cleared communication round - 7 to 10 mins per candidate