FACULTY OF MANAGEMENT

MBA (CBCS) I – Semester Examination, January 2018

Subject: Management and Organization Behaviour

Paper Code – MB – 101

Time: 3 Hours

Note: Answer all the questions.

PART – A (5x4 = 20 Marks)

[Short Answer Type]

1. MBWA
2. Open Model of decision making
3. Personality Trait
4. Transitional analysis
5. Organization culture.

PART – B (5x12 = 60 Marks)

[Essay Answer Type]

6. a) What is Scientific Management? Discuss the principles of Scientific Management.
   OR
   b) Explain 3D model of Managerial Behaviour.

7. a) Explain the process of Decision Making.
    OR
    b) Distinguish between Centralization and Decentralization.

8. a) How does Herzberg's Two factor theory help managers motivate employees.
    OR
    b) Discuss different process theories of Motivation. To what extent are these theories applicable in actual practice?

    OR
    b) What is Leadership? Explain the various styles of leadership.

10. a) Define organizational culture. Explain the various ways in which organizational culture is created and sustained.
    OR
    b) Explain the concept 'Management of Change'. Elaborate the various causes for resistance to change.

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